YOUR FIRST BUSINESS

A Starters Guide Darren Wilkins

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You have a Business Idea but don't know where and how to get it off the ground. This simple guide has easy to follow, step-by-step information to assist you with Your First Business.

Darren Wilkins

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Introduction: About This EBook

W hen I first started in business I had no one to guide me, but I did know what I wanted and how I wanted to achieve it.

Did I get it right probably not, was I successful, well here I am now touching fifty years and have retired early, and living off the passive income streams I have generated over the years. So yes I say I am successful.

Starting out as a young engineer I quickly found I had leadership and organizational skills along with an analytical mind. I was soon noticed and had the opportunity to manage construction projects, which I excelled at; it's easy to manage other people's money.

I was soon managing projects valued into the 100's of millions (just more zero's) In locations in S.E Asia, China, Australia, New Zealand, Papua New Guinea, West Africa and the Middle East. One thing I did learn about managing projects around the globe is that management is the same no matter where you are located; running a business large or small is no different.

Having your own business can be very rewarding, always remember you are in control of your destiny and your own business is your road to success.

Starting a business can seem daunting especially if you don't know where to begin. Today with modern communications and that vast resource, the Internet available to us, starting a business can be very simple.

"Management is the same no matter where you are located and running a business large or small is no different."

I put together this basic e-book as a guide to point you in the right direction, get you thinking and assist you in making the right choices.

As you read through each chapter treat it as an exercise, take notes and follow the steps outlined. When you complete, each chapter review your notes and see how you and your business idea measure up. Go back over the chapter again, and note what you need to do to make the necessary changes for success.

Starting a business is just the beginning running a business and ensuring its success means constant monitoring, controlling and adjustment above all it takes commitment.

Do you, have what it takes to start and run a business, are you committed and prepared for the ups and downs?

Great then you are ready to take the first step, here's to the rewards of having your own business and to your success.



Darren Wilkins

Chapter 1: Self Assessment

 $B_{\rm c}$ efore you start it's a good thing to understand yourself, do you have the right skills and mindset for your business choice running a business is a life commitment and should not be taken lightly.

The best way to do this is by self, assessment, this is a simple exercise, but it will take time and importantly honesty. Why honesty, to be successful in business you need to be honest with yourself, when doing your self assessment if you take any shortcuts the only one your are cheating is yourself.

To take your first step, into starting a business grab a pen and paper and follow these steps. As you work through the exercises, take notes, write down real answers, don't worry too much about a precise answer often your first is the best.

Great, let's begin.

What are you good at

We all have our gifts and talents (skills), and these skills can be a real asset for running a business.

Make a list of five to ten things you are good at, it could be we are good at conversation, that's a great asset that can be turned into a communication skill.

As you start listing out your skills you will be surprised at what you have inside you, keep it up and tap into yourself.

Now create a second list only this time list what you are not good at. Now I suppose you are asking why and saying shouldn't I be focusing on what I am good at and using this to help with my business. Yes true, but the reasons will be come apparent later as you will refer to this list when you are building a business plan.

"We all have our gifts and talents (skills) and these skills are a real asset for running a business.

Your Goals

What are your goals, everyone has goals; whether they are business or personal it doesn't matter make two lists one for business and one for personal. Don't worry if you have the same goal on each list.

Writing your goals gives you a great tool you can use as you go along.

Having goals gives you a reference to check against and gives you a great sense of accomplishment as you achieve them and then check them off.

Make a list of goals, such as, where you want your business to be in one year, two and five years, how much money do you want to be earning.

Your first goal will likely be start your own business, well done you are already in the right mindset, keep it up!

Chapter 2: Business Options

 $T\,$ here $\,$ are so many options available and its good to have a look at some of the options available.

What are some options; you can choose to start and build your own business from scratch, buy an existing already established business? Or you can choose a brand name with all the bells and whistles by buying a franchise.

Start Your Own Business

Starting your own business is the riskiest and time consuming, you need to spend time researching your market establishing relationships with potential customers and have a lot of patience.

Buy an Established Business

Maybe your choice is to buy an existing business, while this can initially be more expensive, what you get is an established name, established and loyal customer base.

"Everyone has different circumstances, financials and needs, review all the options and importantly count the cost both personally and financially before committing to any business."

Buying an established business can mean you make an income from, the first day; you also have an established management system and usually an established premises.

While buying and established business may not be uniquely your own, after a time you can make changes and add your own stamp to it. With this option it is often very easy to grow and expand your business horizons and possibly even turning it into a franchise system.

Franchising

Buying a franchise is a great way to get a brand name and a proven money making system.

We all know of the big franchises MacDonald's, BurgerKing, and KFC all very successful business.

What do you get, an established proven business system and model, constant advertising and importantly a brand name everyone recognizes.

What you don't get or (can't do) is freedom to change the system, control of the way you promote and manage the business.

What to Consider

For me the work and the satisfaction and the excitement that comes from starting your own business is well worth the risk.

Having said that everyone has different circumstances, financials and needs, review all the options and importantly count the cost both personally and financially before committing to any business.

Chapter 3: Market Research

I dentifying your market and then understanding that market is critical to your businesses success. The market is a big place it can be globally right down to your local community. What ever your market its very important you research that market before starting your business.

How to Research

Ask family and friends about your business idea and remember always to write down their response.

Do searches online; there will be someone out there doing the same as you learn as much as you can about them and how they promote their product or service.

"A Fantastic tool to can use and its available for free is SurveyMonkey"

A Fantastic tool to can use and its available for free is SurveyMonkey, it's a free online service where you can create your own unique survey.

Once setup you can send to all your contacts and social networks and get the feedback you need, get it at <u>www.surveymonkey.com</u>

Get your Business Idea Seen

If you use social networks such as Facebook or Twitter ask your followers and send emails to all your contacts, your followers and contacts are all potential customers. The more feedback you get the better you basis for when you have to make.

Chapter 4: Business Structure

T T ow do you plan to have your business structured?

Are you looking at the simplicity of being a sole trader, where the business is you? Or a partnership where you have joint responsibility and share skills etc. Or even a corporation, so you can limit liability and maximize tax efficiencies.

In this chapter we will look at the structures available to you and some of the advantages or disadvantages.

Sole Trader

As a sole trader you take all the risk. While you have all the rights as a business owner, should something go wrong or an incident where i.e. if a customer is injured or property damaged you are 100% liable.

"If a customer is injured or property damaged you are 100% liable"

Often service type industries such as plumbers, electricians, auto repairers etc. or even the local store are sole operators.

Partnership

A partnership can take many forms 50/50 equal sharing or even 80/20, whatever suits the partners.

Some partners are silent, meaning they only give limited support or backing, this could be financial or a set skill required only in specific situations or times.

Partnerships can work well as each party has a set skill or even financial backing that can be brought to the table and shared in making the business a success.

Whatever the setup caution must be taken, always get to know your partner have agreements in place and always have these endorsed by a legal identity.

Corporation

There are many different options available for incorporating a company an each has different levels on liability limitation.

We won't go into the details of each, as this is something I strongly recommend you get legal advice on.

A corporation is a great way to limit your liability as a corporation is actual a third identity. There are many advantages other than the liability aspect, and it also gives your business a face of professionalism. You can also leverage on the tax advantages and spread your earnings and losses to minimize the taxable income and maximize tax rebates.

Whatever structure you choose legal advice is always an important step to do, business laws vary from city to city, state to state and country to country. Get legal advice for your location, and keep up to date as business laws are always changing.

Chapter 5: Statutory Requirements

L aws are in place to govern how businesses operate, every country has these laws and you as the business owner must comply with these. If you were ever to end up in a court of law you cant act ignorant and say I didn't know. Having a business is a big responsibility and abiding by the laws of the land for business operation cannot be overlooked.

Where to get Information on Business Law

You don't need to read all the business acts of parliament or bills of congress to get an understanding.

Your local government offices will have a department that deals with business laws, contact them and they will usually provide an information pack or brochures to guide you.

If you have a local business chamber or business development center contact them they will also have information packs to guide you.

Insurance

In the majority of countries some form of business insurance is compulsory. This is usually some form of public liability and/or depending on your business type professional indemnity. "You don't need to read all the business acts of parliament or bills of congress to get an understanding"

Always get legal advice; the consultation fees charged by a lawyer can save you tens of thousands in the long term.

Chapter 6: Business Name

A Business name is your identifying mark and the beginning of branding. Having a brand name is a key to making marketing simple.

We all know of brand names Apple, Samsung, Mercedes Benz just to name a few, these all started out small just like you and are now globally recognized "Brand Names". There are millions of others and some very recent ones too; these all have one thing in common, excellent marketing, and a great product.

How to Choose a Name

There are endless names available, and you can even use your own name family or first. Samsung for example started as a Korean family business using the family name "Samsung" and is now recognized worldwide.

Make it fun get your family and friends involved, choose at least five names, the more options you have the better.

Register your Name

It's important to register your name immediately, ensuring its yours. Your can look at trademarking later to secure your brand name nationally and internationally but that's for another time.

"Make it fun get your family and friends involved"

If you decide to use your own name registration is often not required unless you incorporate.

Check your local laws to confirm the exact requirements and always get legal advice

Chapter 7: Business Location

E very business requires an address, and as a business operator you will need a suitable premises to run your business from.

Maybe you need a store, a warehouse or an office you can even work from home; you will know what is best for your business type.

Where to Locate

Choosing the right location is very important, especially if you require store frontage. Spend time and research your market, you will likely find that different store types generally are grouped in close proximity.

Great for competition but most importantly, customers know where to go for a product they need or desire. "Because you didn't research and the property was so cheap! You will be doomed for failure"

You don't want to end up in a back ally where people never go, just because you didn't research, and the property was so cheap! You will be doomed for failure.

Buy Rent Lease

How you secure your premises is something you will need to review and account for in your business plan. The type and location will often be driven by the amount of finances you have available.

Always investigate any property carefully, can you operate a business from there and importantly can your business industry type.

Often local governments have bylaws affecting the types of businesses that can operate in a certain area.

As an example you may want to open an auto repair garage and the letting agent tells you; "No Problem" look around see there are established garages in the vicinity. You sign up, open your doors and three weeks later the local inspector shuts you down, you find out the existing garages have an exemption with some a grace period of two years to relocate. You, however, are new and no exemptions apply.

Failing to investigate can cause quick failure and put you on the fast road to bankruptcy.

Signing Contracts

With any property contracts will be required, once you have a property decided upon you will be given a contract "Never accept Verbal Contracts".

Always take the time to review the contract carefully, take it away and think on it for a day or two, never be talked into signing immediately, take that as a sign something is wrong.

Get legal advice contracts have many hidden clauses and some are a trap, Lawyers fees now can save thousands later.

Work from Home

Working from home is a great option. However there are a few things you need to consider.

Distractions, working form home means you are always available. Your family wants you, kids need help with homework, want to play ball, the kitchen sink is blocked, your out of sugar, the drapes are torn, the distractions go on and on.

Are you prepared for that and how will you deal with it. Set rules lay out a plan and discuss it with you wife/husband and children, so they know and accept that you are working between hours... to hours... o'clock.

Importantly you will need to check the local laws, often there are laws in place covering home businesses, certain businesses cannot be run from home or at least some districts.

Time spent investigating now can save lots of time, money and stress later.

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