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**Non emergency  
medical  
transportation**

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MEDICAID & NEMT  
RULES





## ||| *Presentation*

*At the conclusion of this presentation, you will be aware about the Medicaid rules and learn how to apply for NEMT*





# **NEMT**

(Non Emergency  
Medical Transportation)

## **Important:**

- !)** These rules may vary by state
- !)** Medicaid contract requires for providers
- !)** Location, location, location
- !)** Wait times are not usually reimbursable
- !)** Beneficiary must be in the vehicle

**NEMT**

(Non Emergency  
Medical Transportation)





# NEMT

Objective purposes for introducing NEMT services



## NEMT goals

- | Identifying the transportation needs of state
- | Building cost-effective transportation policies
- | Facilitating the physically challenged kids and citizens
- | Security and Safety of lives
- | Raising ability of independence





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- | Identifying the transportation needs of state
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### **Important:**


The basic reason for introducing NEMT is to provide superior support to the senior persons and for physically challenged peoples. Under ADA (American with Disability Act), it is important to arrange special transportation services for providing good health support to the citizens

Non emergency  
medical  
transportation  
defined

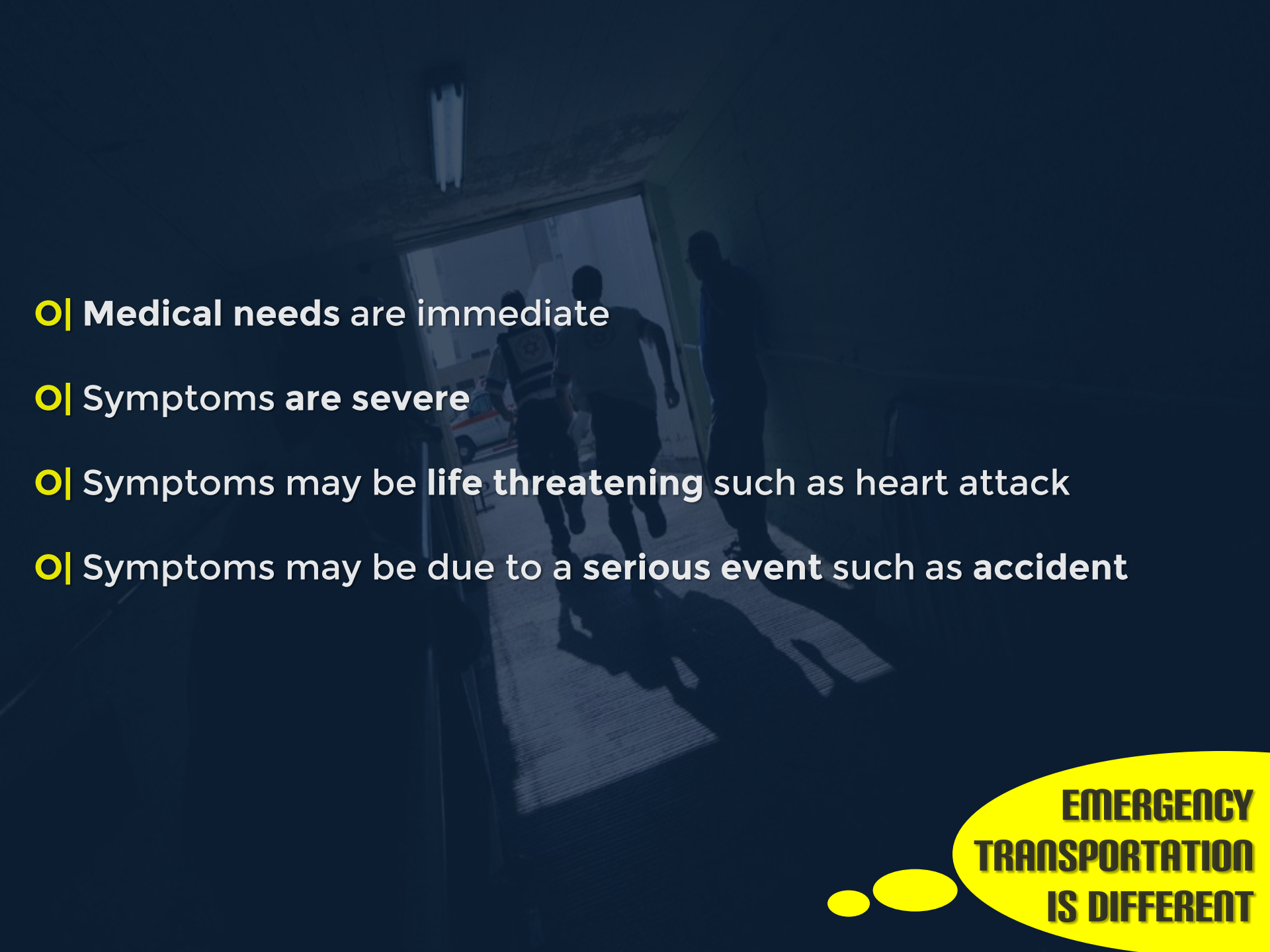
Under federal law,  
which recognized  
State Medicaid  
agencies must

- | Use appropriate form of transportation
- | Ensure necessary transportation to and from providers
- | Include coverage for transportation and related travel expenses necessary to secure medical examinations and treatment



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- | **No valid driver's license**
  - | **No available, working vehicle in the household**
  - | **Other situations, such as no money for gas**

**Unmet  
Transportation  
needs includes**

- 
- | **Medical needs are immediate**
  - | **Symptoms are severe**
  - | **Symptoms may be life threatening such as heart attack**
  - | **Symptoms may be due to a serious event such as accident**

**EMERGENCY  
TRANSPORTATION  
IS DIFFERENT**



**Driver  
must be**

**○| Licensed**

**○| Qualified**

**○| Competent**

**○| Courteous**



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○| **Licensed**

○| **Qualified**

○| **Competent**

○| **Courteous**

**Important:**

And the transportation brokers must ensure such qualities before delivering the transportation rides. Otherwise, they will be penalized.



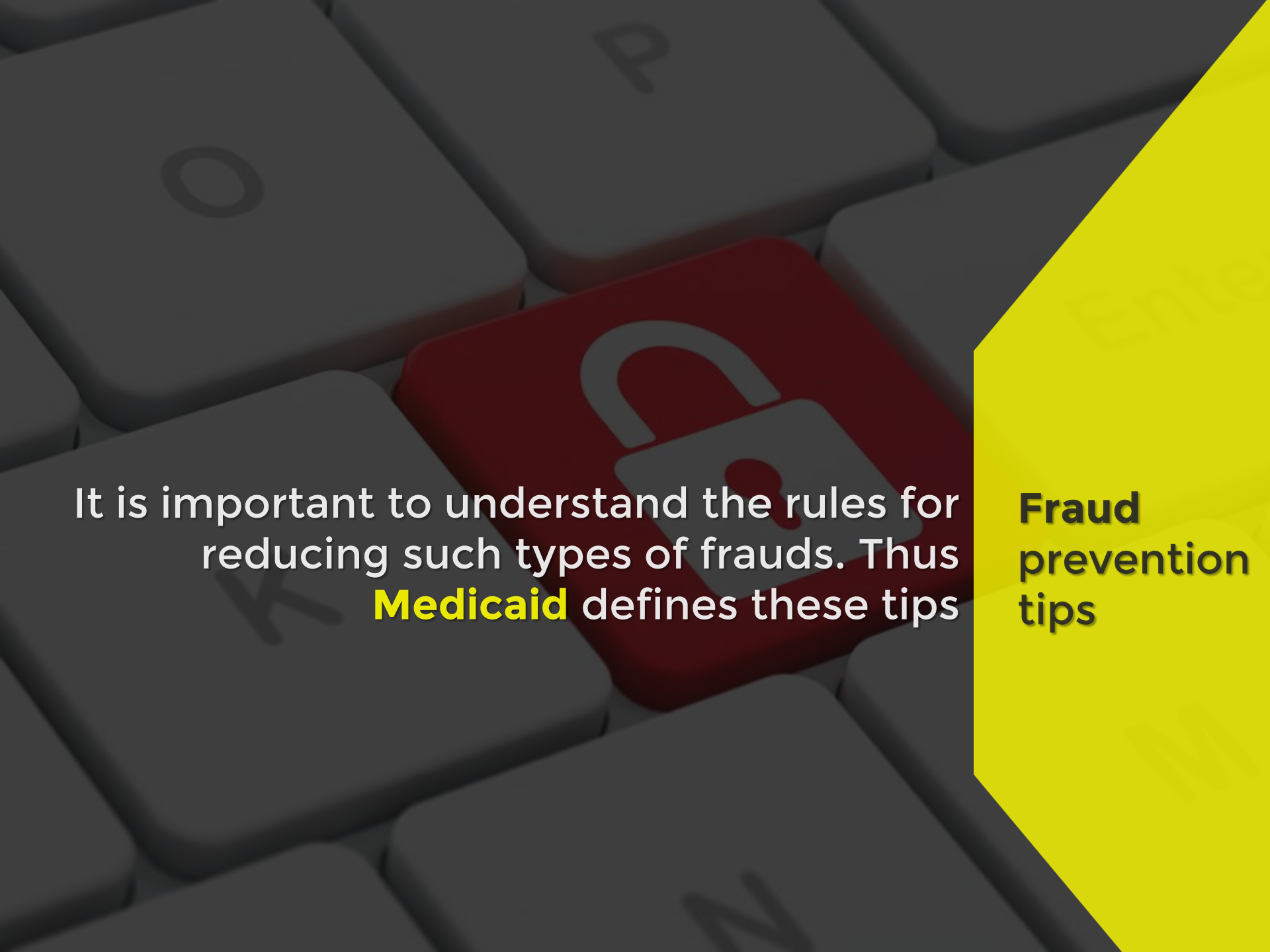
Most transportation providers want to do right things.  
Those provides:

- | **Claims bills properly**
- | **Follow Medicaid rules**
- | **Understand fraud schemes**
- | **Take time to learn preventive strategies**

# Fraud Schemes

- | **Unnecessary services**
- | **Vehicles were not modified according to Medicaid rules**
- | **Billed for undelivered services**
- | **Charges exceeded actual services**
- | **Lifetime exclusion**
- | **Any other fraud or abuse**



A close-up photograph of a computer keyboard. The keys are dark grey. A prominent key in the center is red and features a white icon of an open padlock. The background is slightly blurred, showing other keys like 'O', 'P', 'K', and 'M'.

It is important to understand the rules for reducing such types of frauds. Thus **Medicaid** defines these tips

**Fraud  
prevention  
tips**



## Medicaid Documentation

- | Beneficiary's name
- | Medicaid identifier
- | Location of pick up and drop-off
- | Date and time of pickup and drop-off
- | Loaded mileage





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- | Beneficiary's name
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### **Important:**

Medicaid collects such information from the transportation broker after the completion of journey to reduce the fraudulent service actions. These form must be signed by the beneficiary.

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