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### **Foreword**

Often new would be business owners are enticed by the promotional material on the latest internet tools thus making the mistake of purchasing them without really understanding the fundamentals of internet business marketing. In most cases this would lead to either the frustration or confusion of the business owner or to simply the total waste of funds spent when the item is shelved. Get all the info you need here.

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Running Your Business Online And Offline

# Chapter 1:

#### **Internet Business Basics**

# **Synopsis**

The following are some tips to help the potential internet business owner make some very relevant choices and decision:

#### The Basics

The first thing to do would be to create or identify a product or service that would be of interest to the intended target audience. This is important as it features highly in the probability of the internet business being a success or a failure.

By doing some research to find out what types of products or services are currently receiving popular attention, the internet business owner will be able to estimate his or her products popularity thus deciding if the said product will be worth the establishment of the business entity.

Designing a website that would be operational around the clock is also another important point to consider as those in other parts of the world would also be able to access the site and make the relevant enquiries and purchases in real time. Building the site around the relevant tools that would make the site accessible and user friendly should ideally be the defining factor of the basis of the site.

Using other complimenting tools such as affiliate programs will allow the business to the visible and exposed in a very effective and quick way. These affiliate programs should be chosen with care so as not to jeopardize the integrity of the business owner's site. By using such tools there is also the further possibility of expanding the current traffic flow to the site, thus creating heightened interest in the site and possible revenue earning possibilities.

## Chapter 2:

### The Benefits Of Running An Online Business

# **Synopsis**

When the subject of internet business or otherwise termed as online business is mentioned two dominant elements should be considered. The elements such as the products or services intended to be within the business itself and the marketing strategy intended can both be served well through this medium of doing business.

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#### **Benefits**

There are several benefits to choosing this platform to launch a business and being armed with some knowledge on how to best see the business to its success will definitely bring forth positive results. The following are some areas to look into to have a better picture of the online business benefits:

In most cases the leverage that the online business style is able to provide cannot be challenged by any other types of business setups.

This leverage can provide for a number of positive contributions to the online business thus making it a very viable option to choose.

One of the ideal selling points rests on the fact that most businesses using this style require very limited cost incurred and also another attractive feature of having to commit a lesser amount to time and energy to the business as a whole.

Other leverages come in the form of having suitable affiliations to the online business through the sites and blogs. This affiliation will provide ideally for the exposure of the individual's business and thus attract the desired interest and possible revenue earning goals. Because of the nature of the online business set up there is really no limit to achieving anything in terms of success for the business.

The customer base can be tagged as limitless and so can the ways of reaching the customer, as compared to the more conventional style of doing business. Time and demographics is also no deterrent for the online business style.

## Chapter 3:

#### Skills For Online Business

## **Synopsis**

Running an online business can be very rewarding in all aspects if the right approach is used from the very start of its conception. There are certain skills that the individual should acquire or at least be aware of to ensure optimization for efforts put into the running of the business.

Having some business and technical skills will help the individual explore all that is presented, thus making the best choices suited for the online business.

#### What You Need

The following are some of these skill and their benefits to the online business endeavor:

Technical skill would involve being fairly savvy in the tools available on the internet and how to best apply them to the business to ensure the workload is limited for the individual.

With this knowledge the individual can choose to allow the business to run itself to a certain extend without having to be hassled by the more mundane processes.

Some of the examples of platforms founded through some technical skill are sites such as Google, Yahoo, Facebook, Youtube and may others that contribute in specific areas to help the online business gain the desired assistance through the use of these tools.

Then there are also the business skills that can be equally beneficial to the online business owner. This area usually covers the conceptualization of ideas, products, business model and the likes.

In doing these the individual will better understand the market needs and adopt accordingly in the business set up to cater to these needs using the relevant complimenting tools available on the internet. These tools may include Skype, LinkedIn, Wikipedia, Broadcast.com and many other similar sites. All of which contribute positively to the enhancement of the online business.

Using all these tools to enhance the customer's experience when visiting the site will also create the positive perception of being skilled and this recognition will then attract further interest in the online business.

## **Chapter 4:**

#### **Tools For Online Business**

# **Synopsis**

There are many exciting and very user friendly tools that can be chosen for the enhancement of the online business strategies. With some careful research the most appropriate ones can be identified and applied to the business.

#### **Tools**

The following are some of the tools available for online business optimization:

- Zen Desk: <a href="http://www.zendesk.com/">http://www.zendesk.com/</a> when the new online businesses are looking for a suitable and simple web based help desk application most turn to this tool. It is suitable for all sizes of business endeavor particularly for the smaller style entrepreneur.
- Start PR: <a href="http://startpr.com">http://startpr.com</a> monitoring the progress and how the online business is being received by the general target audience is important to the survival and optimization of the online business entity. Therefore having a system in place would help the business owner to make any necessary changes to his or her business based on the feedback derived from this tool.
- LItmos: <a href="http://litmos.com/">http://litmos.com/</a> being able to design and create video, power point slides and instructional documents may be something that is needed for the online business. Rather than having to incur costly fees for paying for this service, this tool can adequate equip the individual with the necessary knowledge on how to produce fairly acceptable and professional looking presentations.

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